



# QUALITY POLICY

**DePe Gear Company Limited** was established in 1987 for the manufacture of gears, couplings and specialist gearboxes and specialises in hardened and ground gearboxes. The company manufactures for steel processing, leveller and slitting lines, coilers/uncoilers, low backlash gearboxes, cranes, and pumps for the mining, quarrying and rail industries. It is the policy of **DePe Gear Ltd** to meet customer requirements and enhance their satisfaction with our products and overall service by operating all of our processes under controlled conditions.

This policy is deployed through our quality management system that has been established, documented and implemented to fully conform to ISO9001 and AS/EN9100:2016 Rev D and customer-specific, applicable law and regulatory requirements as they apply to our products services.

The system is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements, and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Personnel are provided with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work.

They are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions.

They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer of any non-conformities to quality requirements. The necessary infrastructure and work environment is provided and maintained to ensure conformity to product, regulatory and law requirements.

The organization remains responsible for quality of all products purchased from suppliers and sub-contractors, including customer designated sources which is incorporated into customers product and/or service

The company takes full responsibility for the product supplied and does not use any verification activities carried out by its customers as a means for quality control of product supplied.